BLU News! August 2017



SUN LOUNGERS

We were surprised when a stack of sun loungers appeared at the Lido and even more surprised when we saw they were available to rent at £10! We asked you to register your comments on Facebook and Twitter and you were unanimous in your rejection of that price. We fed back to Fusion and the price was swiftly reduced to £5. There were other objections, including poolside clutter. We have had so little sun since then that the loungers have not been much in demand. We have requested a few upright plastic chairs for use by swimmers who have disabilities, are older or pregnant or just need a chair, no cost for these!

HOT WATER

Fusion apologises for the absence of hot water, recent repairs were unable to be completed due to major issues. A new boiler is on order. We appreciate your patience. Hot water will return. Check at the Lido reception and social media for updates.

POOL CLOSURE

Sat 30th September. Depending on how many people enter Macmillan's All Out Swim, the pool may have to close for the whole day. Everyone welcome, relay teams of up to 4 people, 2k and 5k events, time limits on both. Please check social media for updates.

GYM CLOSURE

The gym will close over a 4-5 day period towards the end of August, date to be finalised (provisional closure date 29th Aug-1st Sept inclusive). Please check social media or contact the Lido directly regarding classes, spin and gym equipment usage over these days. The pool and spa, dry side and wet side changing rooms will all remain open. Access to the studios will be via poolside.

CANCELLATIONS AND FREEZING MEMBERSHIP

If members give one full month's notice, you can cancel membership OR freeze it from a week to longer, if you are going away, so you don't waste your membership. If you want to freeze membership within this period, it has to be approved by the General Manager based on medical grounds only. If notice is received after the 1st of the month, no changes will be made until the 1st of the following month.

80TH ANNIVERSARY TOWELS, BASEBALL CAPS, SWIM CAPS, T-SHIRTS

On sale at reception.

LUNA CINEMA

The pool will close at 6pm on Thursday 28th September for a showing of Jaws! Tickets still available

PEAK DAY SWIMMING

During peak days, there will be two entrances, one for those who pay as you go, the other for all pre-paid swims, members and season ticket holders.

LIDO CAFÉ

Please note that the Lido Cafe will be closed on the following days in September for private hire. Weather permitting, the beach hut will remain open.

Sept 2nd closed from 3:30pm

Sept 8th closed all day

Sept 9th closed from 3:30pm

Sept 16th closed from 12pm

Sept 23rd closed from 11am

Sept 30th closed from 12pm

CAR BOOT SALE

Brockwell Lido car park. This takes place every second Sunday of the month, until September (inclusive) except for August when it's the first Sunday! Car park will be closed until 2pm, but parking on the road is free at the weekends.

THE UNDERGROUND MERMAID by Daisy, Age 3

Today I decided that me and my Mum Would be mermaids
I gave us good mermaid names
I was called Circle Line
And my Mum was called Circle Line 2
We put on our tails and Bra
Went to the Lido
And swam very far

From Waterwords. Edited by Melanie Mauthner and Hylda Sims and published by BLU in 2008

GREAT OUTDOORS

The Fusion Great Outdoors timetable has started. BOOTCAMP, BUGGY FIT, RUNNING CLUB and NORDIC WALKING will be added to the timetable & where possible, Brockwell Lido will be looking to run many of the existing group exercise classes outside.

SWIMTAG

SWIMTAG is designed to motivate and support our swimmers. Using membership cards to activate a wristband on the docking station, simply slip on a band and jump in the pool. Return your wristband to the docking station and swim data is automatically uploaded to the website. Stats can also be automatically emailed to members. Swimtag is only available to Lido members, as your cards are swiped and linked to your online account. And it's free and compatible with other Apps, such as Fitbit. Ask at reception for more details.

FUSION LIFESTYLE APP

We're aware than not everyone has a smartphone or computer, so booking via phone or in person are the only options. However, some of you will have already discovered the Smartphone App that enables you to book classes online. Check timetables & book up to 7 days in advance. Downloads for Apple and Android

SWIM

- Free swimming for over 60's, weekdays before 10am.
- Check out concession prices for various groups, early bird swimming discounts, and family tickets for 1 or 2 parent families with a second parent receiving a 50% discount and the children also receiving discounted rates. Contact the team at Brockwell Lido for more information, or enquire at reception.

SOCIAL MEDIA

BLU

Twitter - @BrockwellLido Facebook - @BrockwellLidoUsers Instagram - brockwelllidousers

BROCKWELL LIDO

Facebook: @BrockwellLidoUK
Twitter: @Brockwell_Lido
Instagram: Brockwell lido

HEALTH SUITE

A polite notice to all users that no oils, salts or body lotions are to be used anywhere in the health suite and please note SHAVING IS NOT PERMITTED. Several people have been politely asked to refrain from this, it is highly unpleasant for other users. We would also like to advise that food is also not permitted within the Health suite area. Please shower before and after you use the sauna, steam room and hydrotherapy pool. It's up to everyone to help keep this facility clean by following all rules. BLU members may ask you to stop doing any of the above if they see you, respect everyone's wishes. If you are walking between the pool and the dry side, PLEASE wear footwear and avoid dripping on the floor in reception to avoid accidents.

SOCIAL MEDIA MANNERS

BLU does not condone and will not tolerate bullying or harassment via social media or in person, of Lido users and staff. We will take all necessary measures to deal with any unsavoury behaviour.

LIDO CAR PARK

Parking enforcement is in effect, please make sure you are parked in the correct bays as tickets will be issued. Drivers who park in disabled bays (without a blue badge), loading bays or even try and squeeze into the motorcycle bays (yes, a few drivers have been wedged in unable to leave) BEWARE! PLEASE don't do it.

MANAGERS' MEETING

BLU reps meet with Lido managers every month. Please let us know if there is anything you would like us to discuss. Compliments, complaints, suggestions all welcome. If you don't tell us about a problem, we can't fix it! If you have ideas, let us know. We've launched a #TellBLU on our Twitter & Facebook sites where you can tell us what you think - good, not so good or indifferent. ALL views are important, as we have monthly meetings with Lido Management where we raise user concerns.

BLU

BLU is the only official Lido users' group who speak for YOU with Fusion and try and right any user issues. If you see a problem tell a member of BLU or a member of staff and we will do our best to resolve all issues ASAP. BLU has regular meetings with Lido managers and The Lido Café. Please let us know what you would like us to discuss by emailing info@brockwelllido.com or come find us, one of us can usually be found in the gym, studio, poolside or spa!

BLU WEBSITE - www.brockwelllido.com

PLEASE NOTE, ANY PHOTOS USED ON OUR WEBSITE AND SOCIAL MEDIA MAY NOT BE USED WITHOUT PRIOR PERMISSION FROM BLU.